

EQUIPMENT SERVICE AND REPAIR





WHY EQUIPMENT SERVICE

- **As Dental personnel we need to enjoy our work**
- **Make our customers comfortable**
- **To achieve what we need our equipment must run properly**
- **That's why maintenance of our equipment is important**

- **Our Dental Equipment is like a car**
- **It needs to be periodically serviced in order for it to function efficiently**
- **This reduces and avoids unnecessary breakdowns for the medical equipment**



TYPES OF MAINTENANCE SERVICE

(1) Preventive Maintenance Service

(2) Corrective Maintenance Service



PREVENTIVE MAINTENANCE SERVICE

- **Is a planned service done on the equipment so as to prevent the equipment from breaking down.**
- **Equipment is monitored regularly to make sure that all parts are functioning well and safely.**



CORRECTIVE MAINTENANCE SERVICE

- **Corrective maintenance service is waiting for the equipment to break down and Repair thereafter which will always be an emergence**



KANO SERVICE CONTRACT

As Kano we offer service contracts, which includes the following:

1. One Year Service Contract whose payment method is negotiable

Ts & Cs apply.

2. Spare parts are made available for the contracted clients to avoid any delays.

3. Contract Clients are priority clients in case of breakdowns

Our Service Contract package

- **Changing water & air filters**
- **Tubings**
- **Handpiece cables**
- **General Servicing and repair**
- **Conduct end user training**
- **The cost varies depending on the number of equipment ,
date of installation and location**

AFTER WARRANT

- **After the warrant period the customer is supposed to sign a service contract with us to continue servicing the equipment**
- **The offer to sign a service contract with us is also extended to those who did not buy from us but with a condition.**

- When we supply these dental equipment, it is our obligation to give preventive maintenance during the warrant period.
- We have done installations for Livingstone General Hospital, Maina Soko, Wusakile Hospital, ZAF, St. Dominic and many others.



ULTRA DENTAL CENTRE

"Trusted Healthcare Solutions"





**ST. DOMINIC DENTAL
UNIT – ALLIAGE / BRAZIL**



KITWE TEACHING HOSPITAL



LIVINGSTONE DISTRICT HOSPITAL

INSTALLATION AND APPLICATION TRAINING



CSSD AUTOCLAVES

INCINERATOR

MAINA SOKO – ADEC / CARESTREAM/ TUTTNEAUR



ZAF DENTAL UNIT – BELMONT / CARESTREAM



**OCCUPATIONAL
HEALTH & SAFETY
MOBILE X RAY
- STEPHANIX /
FRANCE**



**ZNS DENTAL UNIT
- INSTALLATION /
APPLICATION
TRAINING**





KANO DENTAL CLINIC




CBU SCHOOL OF MEDICINE

TECHNICAL TRAINING – ALLIAGE, TOPCON, BELMONT, CARESTREAM, SONY TUTTNAUER



OUR BRANDS

 Belmont



 **aidec**[®]
reliablecreativesolutions



MELAG



 **DÜRR
DENTAL**
THE BEST, BY DESIGN



Carestream DENTAL



IBMIBI



Carestream DENTAL

Imaging Solutions

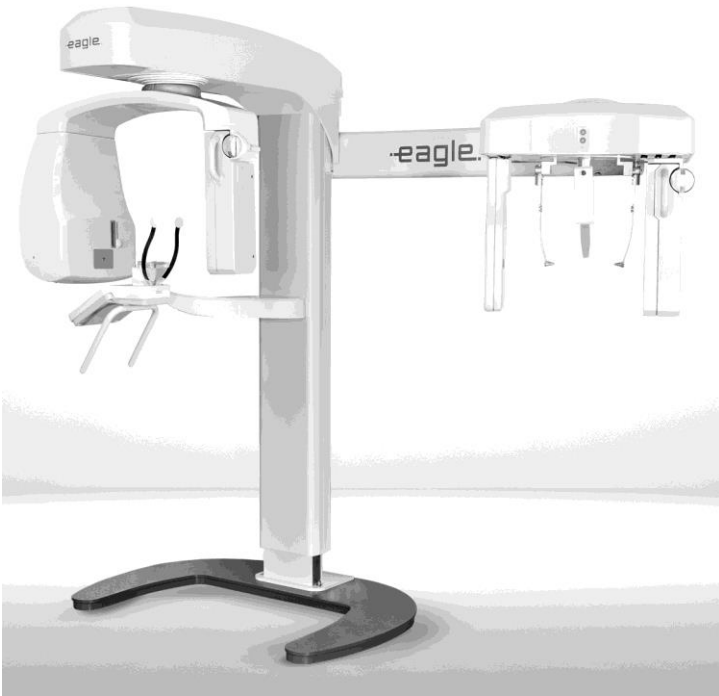


STEPHANIX

MEDICAL IMAGING SOLUTIONS



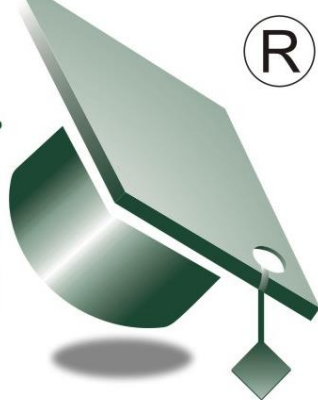
alliage



CSN Max 70 HF/DC X-Ray



雅博士 Yoboshi



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NSK



We have the following clients on our Service plan:

NAME OF CLIENT	EQUIPMENT DETAILS
Company Clinic	Dental Unit (Chines) Suction System
Roan Hospital	Dental Unit (Chines) X-ray machine
	Dental Unit (Dental world) Autoclave
Beverly Dental	Dental Unit (Chines) Compresor Auto clave
Liteta Hospital	Yoboshi Dental Unit
Lusaka Adventist Dental Services	Dental unit
Kalulushi GH	Dental Unity Compresor
Progress	Dental Chair Compressor

7	Chidren international	Dental chais compressors Autoclave
8	Occupation Health	Mobile X-ray Machine
9	Aurthur Davison	Dental Units Compressor Auto clave
10	Kano Dental Clinic	Dental Unit Compressors Dental X-ray machine and accessories Computers
11	Dazzling Dental	Dental Units Auto Clave Compressors
12	St Dominic	Dental Unit Compressor Autoclave

13	Ultra Dental	Dental Units
		Compressors
		Dental X-ray machine and accessories
		Suction Unit
14	Kapiri DH	Gnatus Dental Chair
		Compressor
15	ZAF	Belmont Dental unit
16	Mainasoko	A-DEC Dental Unit
17	C.B.U School of Medicine	Dental unit
18	Chipata Central	Vitra Multsport Laser